

VillageFax® Message Manager

Streamlining Business-Critical Communications

The MessageManager Delivery Agent (MDA) runs as a 24 x 7 service, automating the reception and intelligent routing of VillageFax inbound fax transmissions. Once collected, critical fax documents are automatically routed and deposited within the user-defined network/directory location within the client infrastructure.

Reliability

Working as automated delivery service, MDA intelligent routing can eliminate human error in processing business information through various internal channels. Upon receipt, fax information is directed to the exact client location, configurable to meet the operational needs of the individual, department and/or division business.

Security

As MessageManager routing may be pre-defined, documents are distributed to locations meeting the particular security requirements of the client's network and business infrastructure. Automating destination delivery eliminates the handling and/or re-routing of information, ensuring that documents immediately reach only those who have authorized access to view and process them.

Scalability

MDA may operate as an intelligent routing-service configuration delivering fax documents to designated client destinations, or may be easily integrated with existing ERP, CRM and critical business applications.

Compliance

MDA also helps clients meet compliance regulations by storing inbound faxes that may be accessed and easily managed from one centralized location. Authorized users may view, store and sort faxes by simple meta-tag information (user, date and time, and fax number).

*Business-Critical
Information Delivery*

Overview:

VillageFax's strategic information delivery solutions provide best-in-class document-based automation processes and business communications for our clients globally. We capture, customize, transform, and deliver data and documents from any source to any destination, providing completely automated routing and centralized management for all of your electronic business communication needs.

The MessageManager Delivery Agent (MDA) demonstrates our seamless approach to integration by automating the collection and distributions of fax documents to pre-defined output destinations.

