



## VillageFax® Fax Track

### Delivery Confirmation of Important Business Documents

FaxTrack runs as a 24 X 7 service, automating the return receipt notification of inbound fax transmissions. Once critical fax documents are received, a detailed notification is generated and automatically routed back to the originator.

Automated Fax Confirmation  
Notification

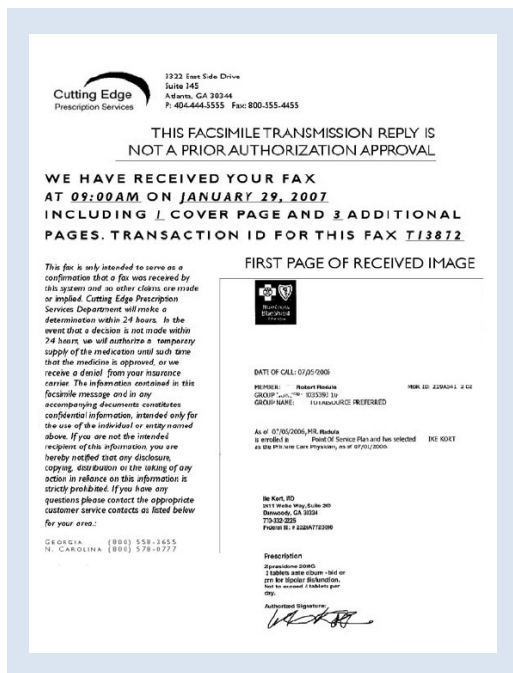
Improving Communications  
Response with Clients,  
Suppliers and Customers

### FaxTrack Positive Delivery Receipt Notification

Working as an automated fax return receipt service, FaxTrack intelligently captures the sender's route information, eliminating human error in processing notifications and receipt validations of the originating document sent.

- Upon receipt of a transmitted document, the originating fax number and time/date receipt information is immediately captured and relayed to the Villagefax FaxTrack application service.
- FaxTrack then generates a return fax confirmation page complete with company branding identification and specific confirmation messages.

- Automate delivery of customer service response and acknowledgment documents in any volume, via VillageFax's high bandwidth Internet-based service.
- Generate immediate receipt notification with customized messages, instructions and marketing information to impact and improve communications with suppliers, customers and partners.
- Automatic notifications are immediately directed to only the originator, ensuring the security and confidentiality necessary to meet private information compliance requirements.



- An imaged copy of the first page of the received fax is embedded in the return confirmation page to validate the identity of the received document.