



City of Santa Barbara, CA

Customer Success Story-Government

Background

The City Clerk is the official repository of city records and provides administrative support to the City Council. In addition, the City Clerk's office is responsible for the preparation and publication of the agenda and minutes for meetings of the City Council.

Problem

The office of the City Clerk at the City of Santa Barbara was charged with assembling, creating, publishing and distributing the Council Agenda Packet for biweekly council meetings. The task was arduous and time consuming, and any last minute changes were viewed as huge obstacles that required even more time and effort. In addition to the time needed to produce the Agenda Packet, the money and natural resources spent were considerable. The city needed a way to streamline the process and cut back on the waste.

Solution

In 2003, the city implemented Questys LegisStream™ Electronic Agenda. Aside from making the day to day tasks of agenda preparation quicker and easier, the City of Santa Barbara's new automated agenda management system enables the City Clerk's Office to publish the Council Agenda Packet on the Internet—in just a couple of mouse clicks! And last minute changes? Not a problem anymore.

Benefits

Santa Barbara Mayor Marty Blum cites convenience and timely access to information as community benefits of the newly adopted technology. "City Council documents are now available by simply logging on to our city's Web site. In fact, the public will be able to retrieve this information at the same time that it's available to council members." stated Blum. "We are very pleased with LegisStream. It's easy to use, plus we're conserving natural resources and reducing costs."

Overview:

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Marty Blum
Mayor
City of Santa Barbara

