

Mortgage

Integrating and Automating Document & Business Processes

Enhance Profitability, Reduce Costs

Forms, faxes, regulations, and submission deadlines—the mortgage industry is lined with endless paper trails. Add-in a competitive landscape, stringent retention requirements and relentless auditing rules and you've uncovered a complex and paper intensive environment that offers no room for error. This demand for accuracy, organizational efficiency and customer satisfaction presents a significant challenge for mortgage companies, especially when it comes to managing files, records and other important documents. As a result, many organizations are being driven to re-evaluate the way they do business and find a smarter alternative.

As a leading provider of document management solutions for small to mid-sized businesses, Questys, part of the MessageVision platform, helps mortgage companies of all sizes meet these growing operational demands and increase office profitability by reducing the hidden costs of doing business.

With Questys, mortgage companies can easily send and receive original documents electronically. This ability to instantly share files dramatically reduces the time and expense associated with finalizing paperwork and working through approvals. Questys maximizes resources and empowers mortgage professionals by simplifying transactions, resolving administrative challenges and moving business forward: faster and more efficiently than ever before.

Simplifying the Mortgage Industry

- Save Directly from Microsoft and other third-party software applications.
- Document searches based on index values and full text search.
- Revision control.
- Redaction and annotation.
- Customizable retention rules ensure information is kept for the appropriate period of time.
- Complete backup and restore procedures make disaster recovery and scalability a snap.
- One comprehensive application instead of multiple modules permits fast installation.
- Standard MSI technology making push installations possible.

Whether in the office or in the field, Questys makes it simple and affordable for mortgage companies to instantly access e-mail, paper files and electronic records from virtually anywhere, at anytime.

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Additional Benefits

Ease Compliance, Maximize Efficiency

Questys intuitive interface and detailed capture, search, and retrieve functionality helps mortgage firms manage the loan process electronically and makes it easier for them to comply with industry retention and operational rules and regulations.

Automating with Questys WFX Workflow takes business productivity and process automation to the next level by integrating electronic and paper documents directly into your business processes.

Remove Bulky File Cabinets, Boost Office Productivity

Whether you are tracking loans in progress or simply archiving closed files to reduce storage, Questys Solutions' document management software empowers brokers to:

- Work smarter
- Conduct business faster
- Replace filing cabinets
- Service customers more efficiently

